# IAB Canada

Barometer Report:

The State of AR & VR Advertising in Canada 2018

Member Survey Results



# Introduction

#### Background

As the advertising marketplace becomes more cluttered and many people opt out of receiving marketing messages, brand experiences that can cut through are increasingly valuable. Two app technologies - virtual reality (VR) and augmented reality (AR) – offer new ways to deliver those experiences.

#### Purpose

In this second IAB Canada Barometer survey for 2018, we asked for members' views, 2018 plans and the types of resources / metrics required to move Augmented Reality (AR) and Virtual Reality (VR) forward in Canadian marcom.

#### Methodology

- 15 Minute Survey questionnaire, sent to member database;
- Perceptions based on "past year" and 2018 plans;
- Sample composition: 60% 'buy-side' + 25% 'sell-side' = 85%
- In field February 13-23, 2018;
- Respondent identity and answers confidential, results reported in aggregate only.
- Trending Note: Treat comparisons to 2017 survey with caution, potentially directional-only.



# Just to be clear, here's what we are talking about.

AR and VR: Two app technologies - virtual reality (VR) and augmented reality (AR) – offer new ways to deliver experiences.

**Augmented Reality** is the integration of the physical, real-world environment, with computer-generated digital information such as sound, video or graphics.

With object recognition via the onboard cellphone camera, the information about the surrounding real world of the user becomes interactive and digitally manipulated

**Simply put**...AR is a view of reality which is modified on the screen of vour cellphone.

**Virtual Reality** immerses consumers in a 3-dimensional, 360-degree digital environment and is most commonly experienced via a headset or head-mounted display that cover the user's eyes and responds to head movements.

A person is typically able to look around the artificial world, move within it and interact with features that are depicted.

**Simply put**...VR is the use of computer technology to create a simulated environment.

This technology is letting you test drive vacations before booking a ticket



# **Survey Highlights**

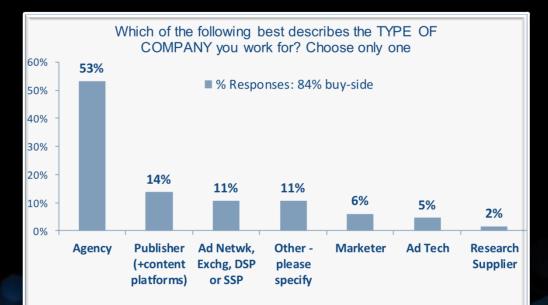
#### Early Days still, but AR/VR Usage is Growing!

- 25% of respondents are actively using AR/VR
- 12-15% have budgets small budgets
- AR/VR is seen as opportunity to stand out as leading edge
- Immersion and enhancement scenarios
- Top categories are experiential in focus
- Overall AR considered relatively accessible vs VR barriers to entry
- The industry is waiting for scale still
- Publishers are leading sources
- Engagement metrics for an engagement medium



# Who Responded

#### Buy-Side represented 60% of member sample, sell-side 25%



#### **Compared to last year:**

Slightly smaller sell-side proportion this time.



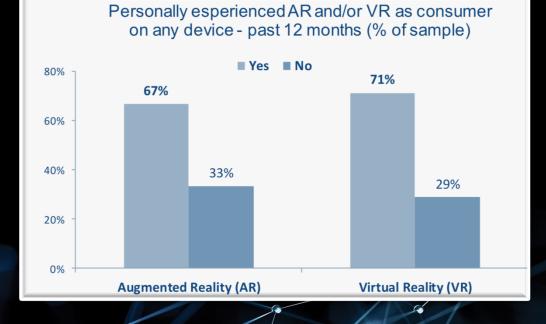
# Familiarity with AR/VR

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# Many have experienced AR or VR as consumers

Over two-thirds are familiar with AR, more-so with VR (over 70%).



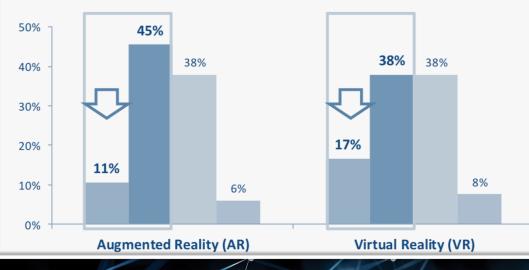


## Over 50% familiar with AR/VR as communication tools

#### However only a small group is "VERY" familiar with either format (11-17%)



VERY FAMILIAR SOMEWHAT NOT VERY NOT AT ALL



#### **Compared to last year:**

Very little change in overall familiarity as marcom tools.



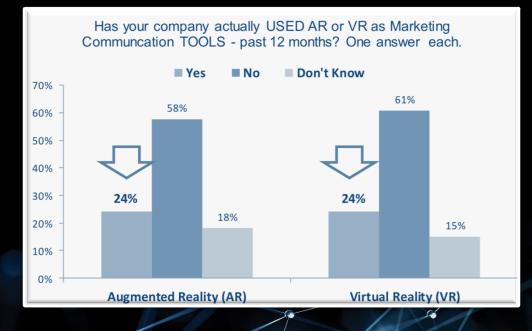
# Adoption

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# Early days *still*

#### Just one-in-four say their firms are actually working with AR or VR formats.



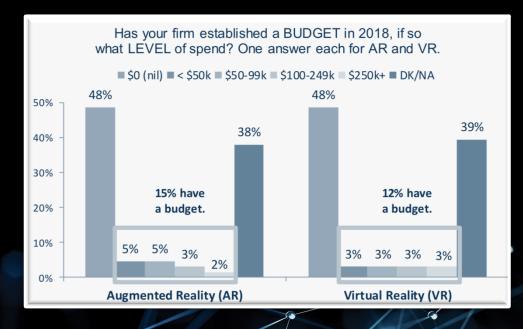
#### **Compared to last year:**

Claimed usage at least onethird less last year.



## Not squarely on the budget radar

*Over 80%* cite 'Zero budget' or 'Don't Know'/Not Applicable. Those who do have budgets claim little funding – most likely test/reserve funds



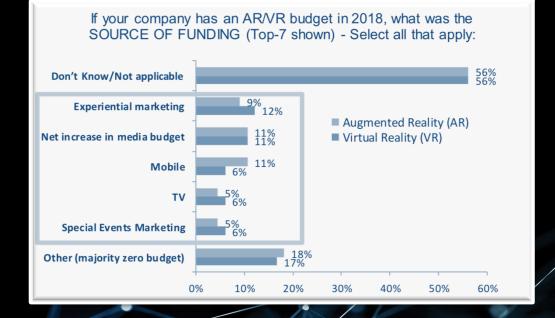
#### Compared to last year:

Higher this year. Under 5% claimed to have budgets for 2017 .



# Funding sources related to format characteristics

#### VR - experiential marketing, AR - mobile



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# **Opportunities vs Obstacles**

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# **Top Usage Driver – "Leading Edge" Marketing**

Other top reasons include viral potential and target audience suitability.



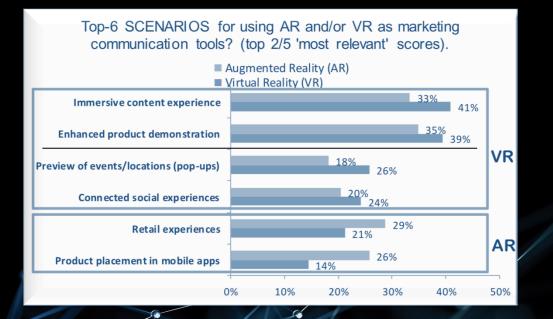
**Compared to last year:** 

• Top-5 ranking order is the same.



## **Immersion & Enhancement are top scenarios**

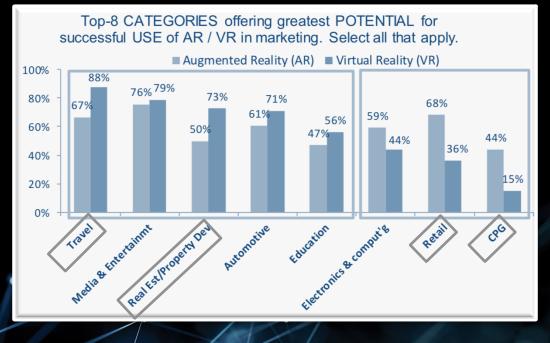
Immersive Experience and Enhanced Demonstration are favoured scenarios for both, AR preferred for Retail & Mobile Apps.





## **Experience-Driven categories - travel, media, auto etc.**

VR preferred for Real Estate and Travel, while AR favoured for Retail and CPG.

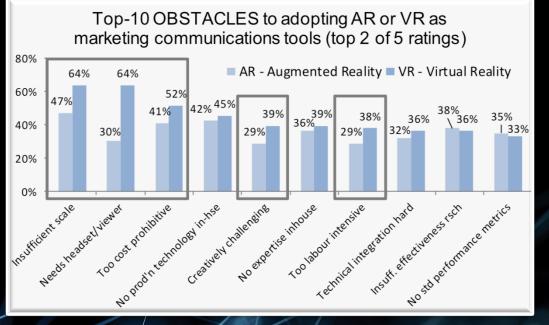


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# Waiting for scale...

Almost <u>two-thirds</u> cite 'Insufficient Scale' / 'Need for Headsets' as deterrents for <u>VR</u>, while up to half point to 'cost' for both. Almost <u>40%</u> see <u>VR</u> as creatively challenging / labour intensive.



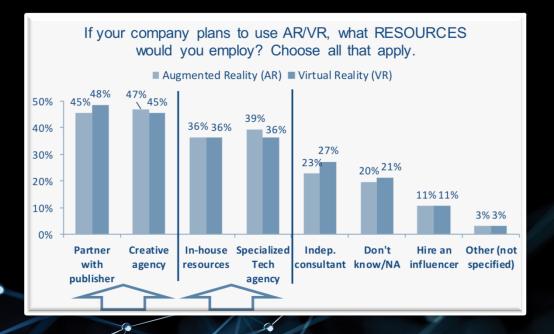
# **Dealers and Data**

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## Publishers have an opportunity to lead the charge...

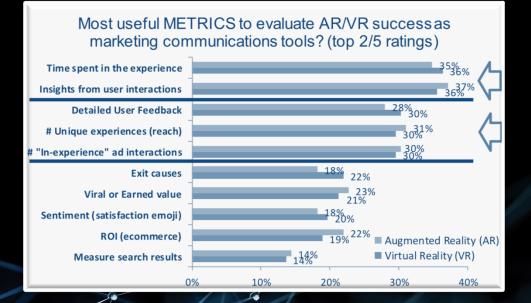
Companies planning to adopt AR or VR look to publishers, creative and technical agencies as their external partners of first resort.





## **Engagement-first metrics**

Time-spent and key SOFT metrics like <u>detailed user</u> 'in-experience' <u>feedback</u> and <u>insights</u> from interactions.





# Conclusion

#### Early Days still, but AR/VR Usage is Growing!

This report finds that the IAB Canada members who participated in this Barometer survey seem better-informed this year about the communications opportunities that AR/VR represent and that adoption of these marketing tools seems to be rising.

IAB Canada continues to work with our members to identify solutions, promote standards and offer education courses to the industry, that we anticipate will facilitate further progress over time. A follow-up survey will be conducted to measure this progress next year.

Many thanks to all the members who participated in this survey.



# Thank you for Supporting IAB Canada

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