### ATTENTION ECONOMY



CHRIS MORGAN, CRO

THE BUSINESS OF DIGITAL - STATE OF THE NATION

VISION

# To make brand advertising more effective online



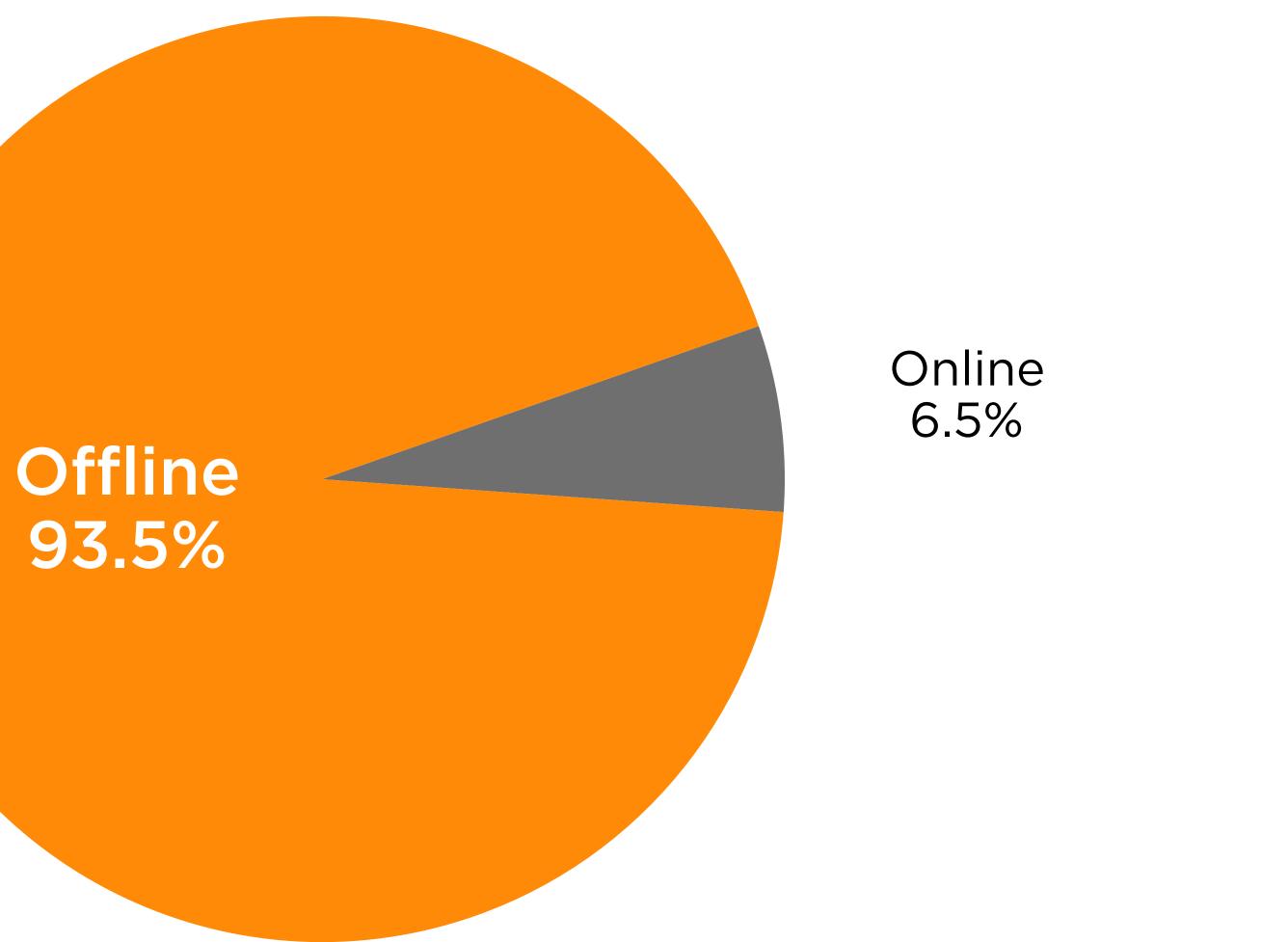
# No consistent measures of success for brand marketers



### Canada Retail Spend

93.5%

MOAT



Source: <u>eMarketer</u>



MEASURING THE CLICK IS NOT EFFECTIVE



# **63 clicks in 10,000**

MEASURING THE CLICK IS NOT EFFECTIVE

# 

or offline sales"

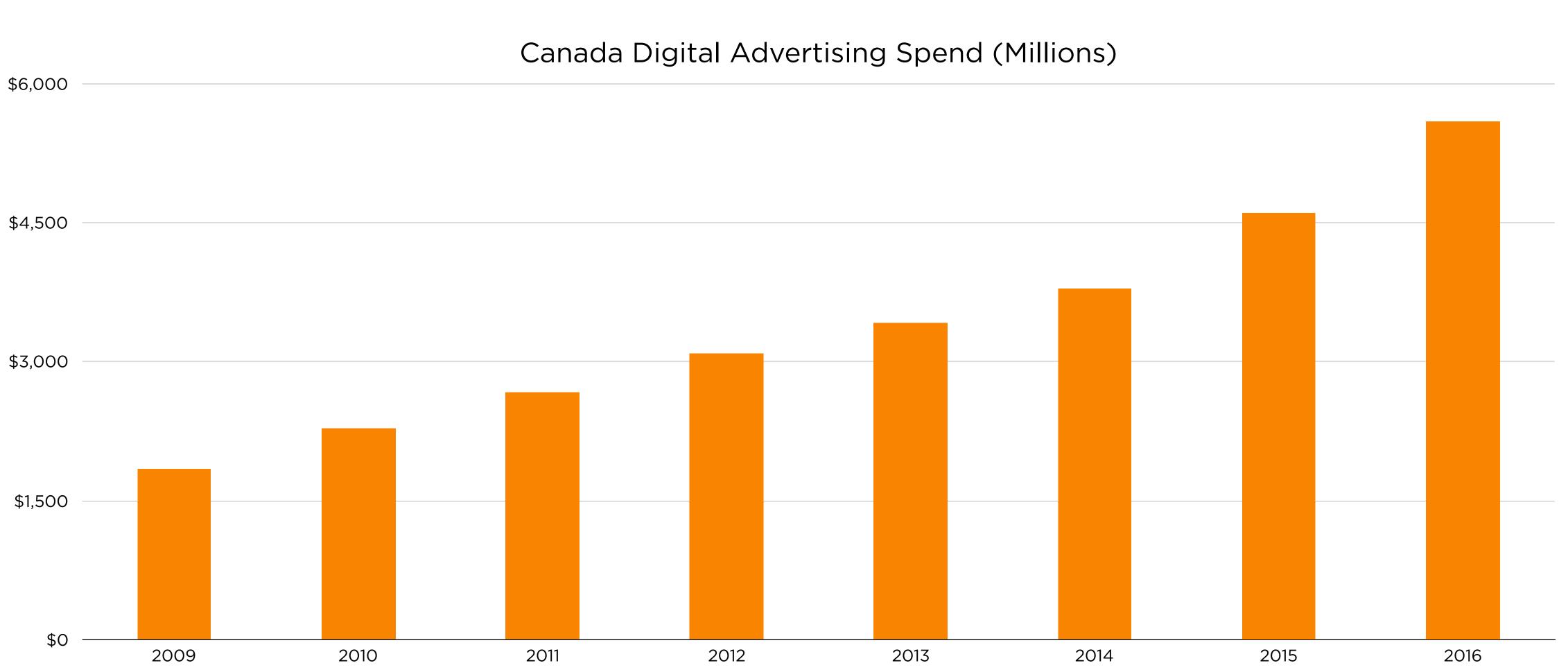
# nielsen

Nielsen, "Beyond Clicks and Impressions: Examining the Relationship Between Online Advertising and Brand Building"



### Virtually no relationship exists between clicks and brand metrics





Source: IAB Canada

CANADA DIGITAL AD SPEND 2016

# **\$5.6** billion total Canadian digital advertising spend for 2016

#### MOAT

#### YoY total growth in Canadian digital advertising

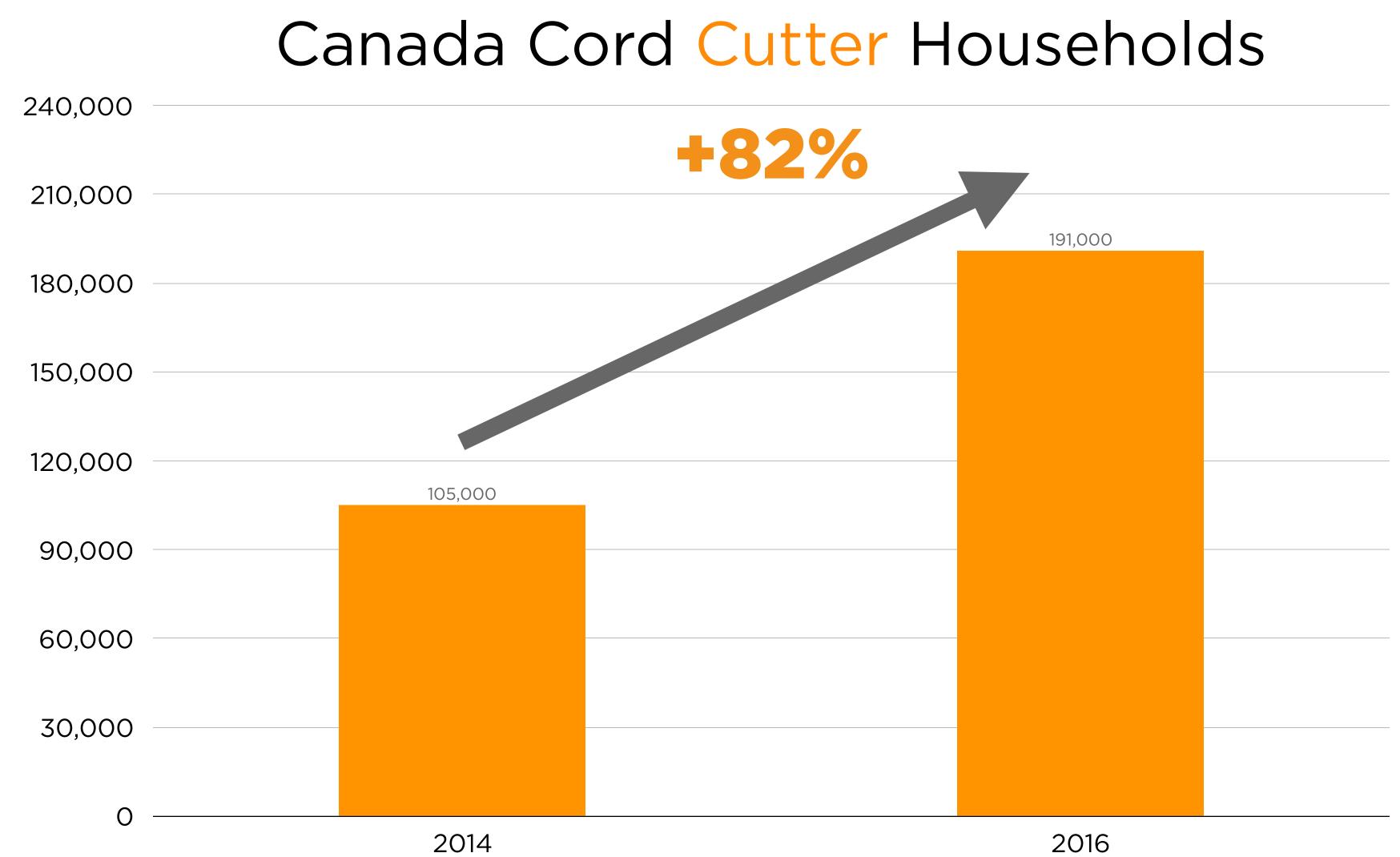
#### MOAT



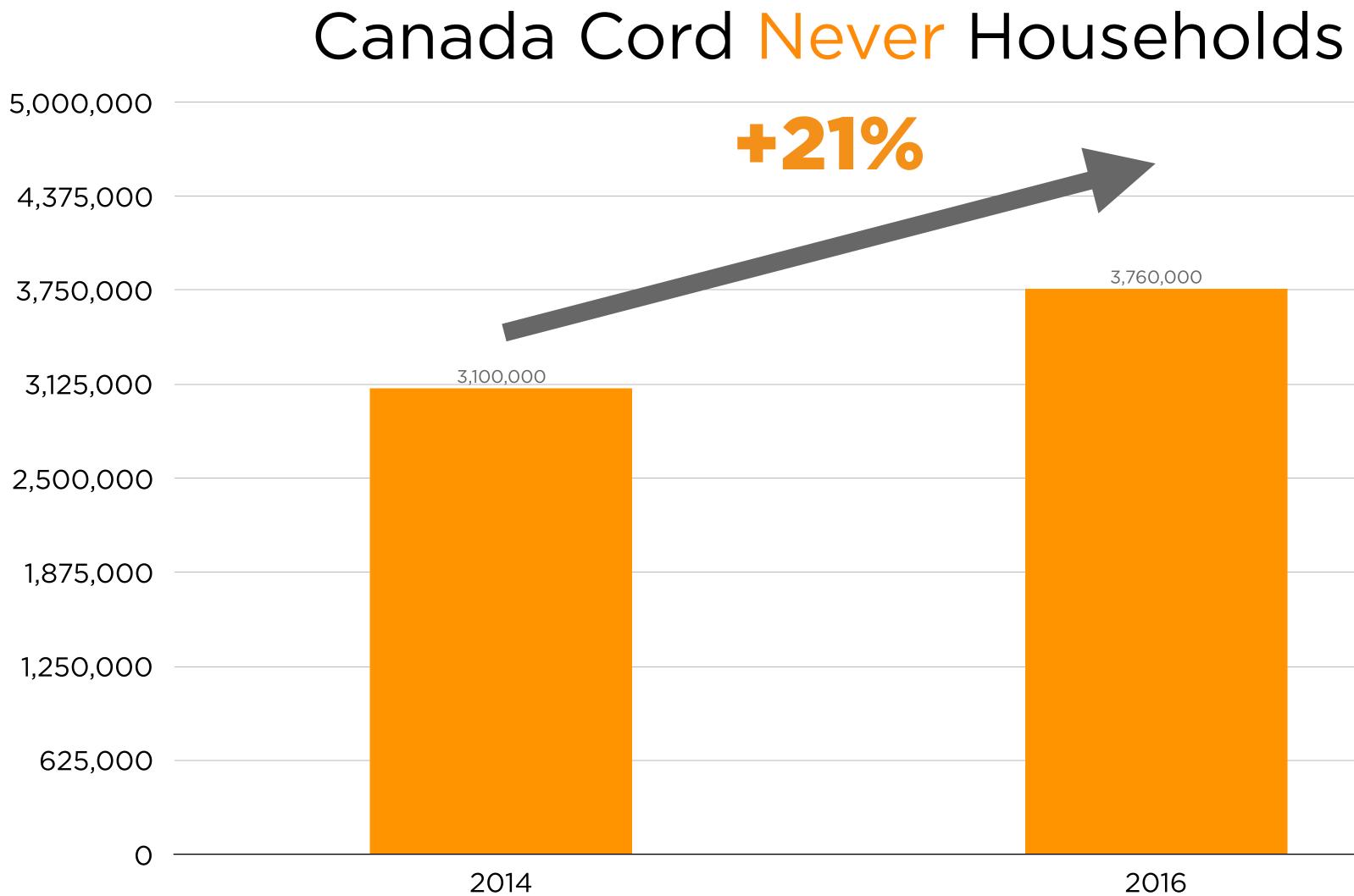
Source: IAB Canada







Source: Convergence Research Group

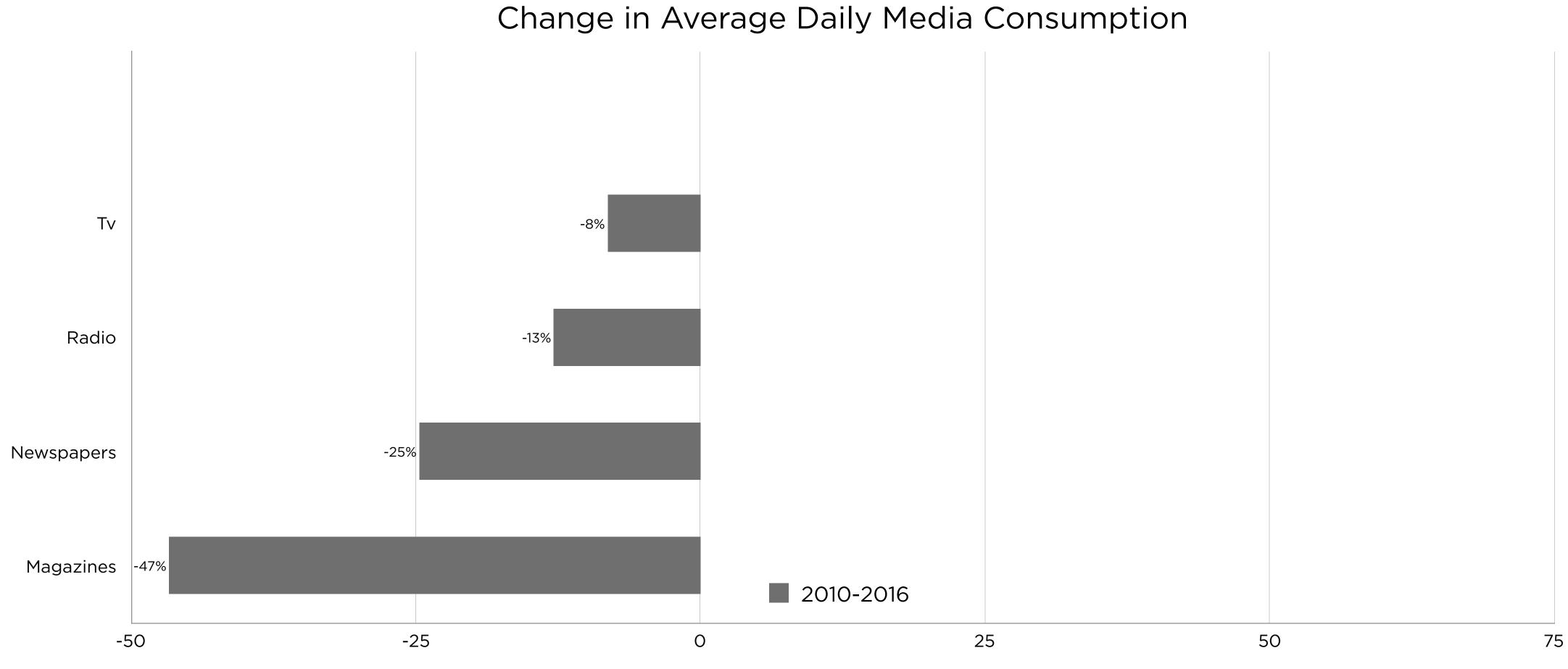


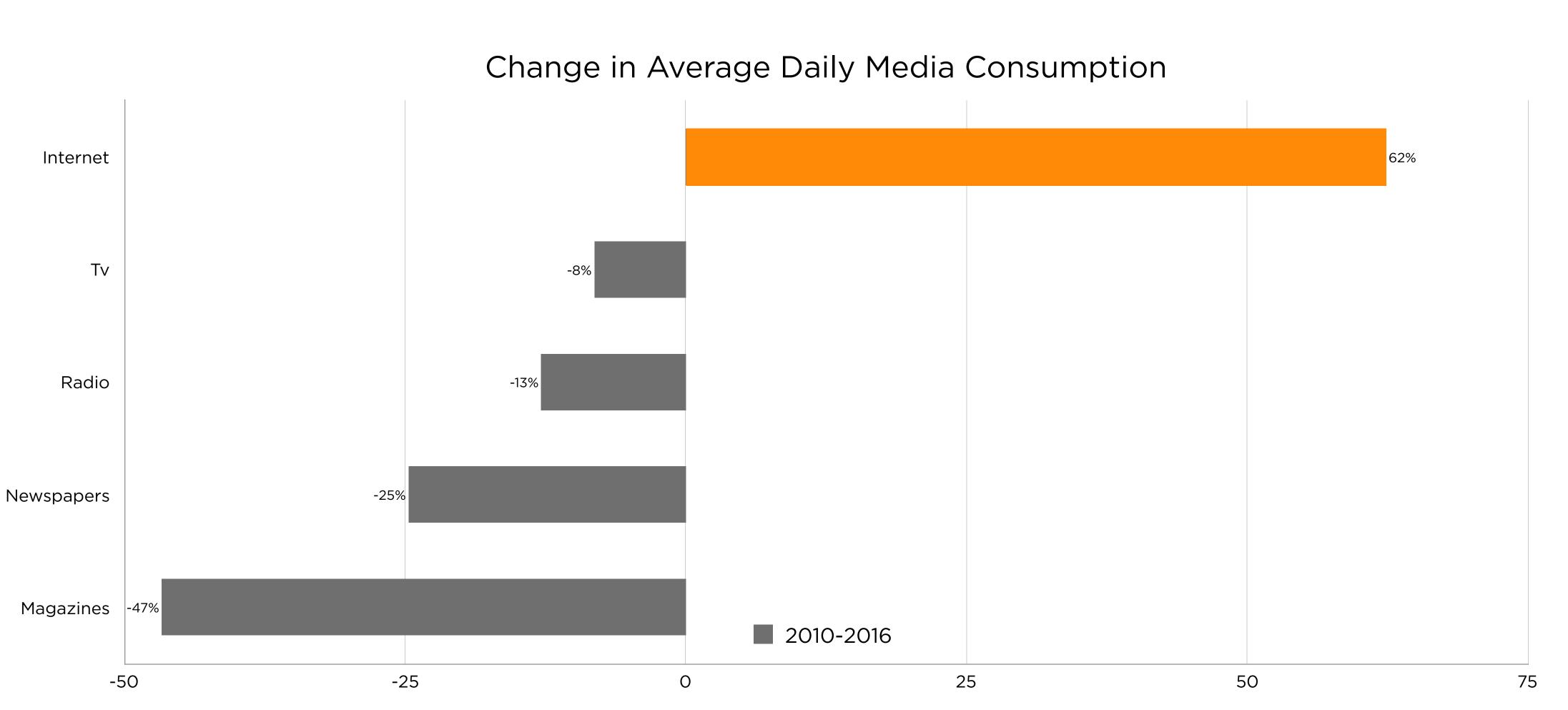
# +21% 3,760,000

CONSUMER BEHAVIOR IS CHANGING

# We don't watch scheduled TV in the same way we once did







SHIFT TO DIGITAL

### Digital has foundational challenges







\*









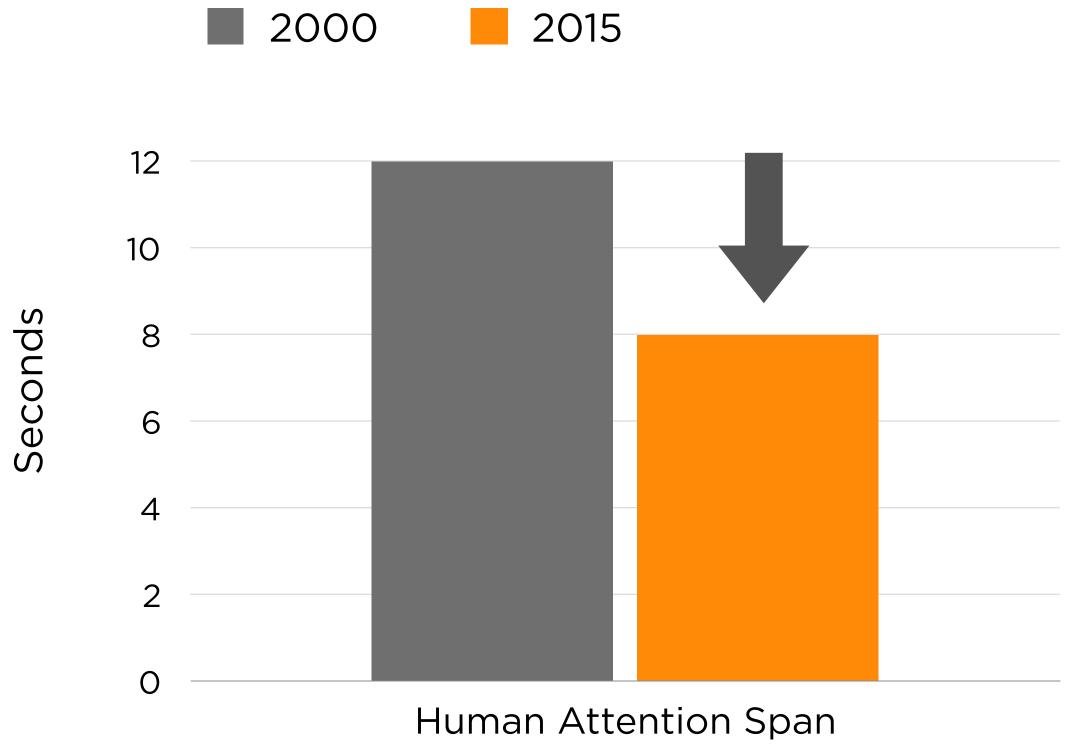


### at·ten·tion

/ə'tenSHən/ with a view toward action

#### MOAT

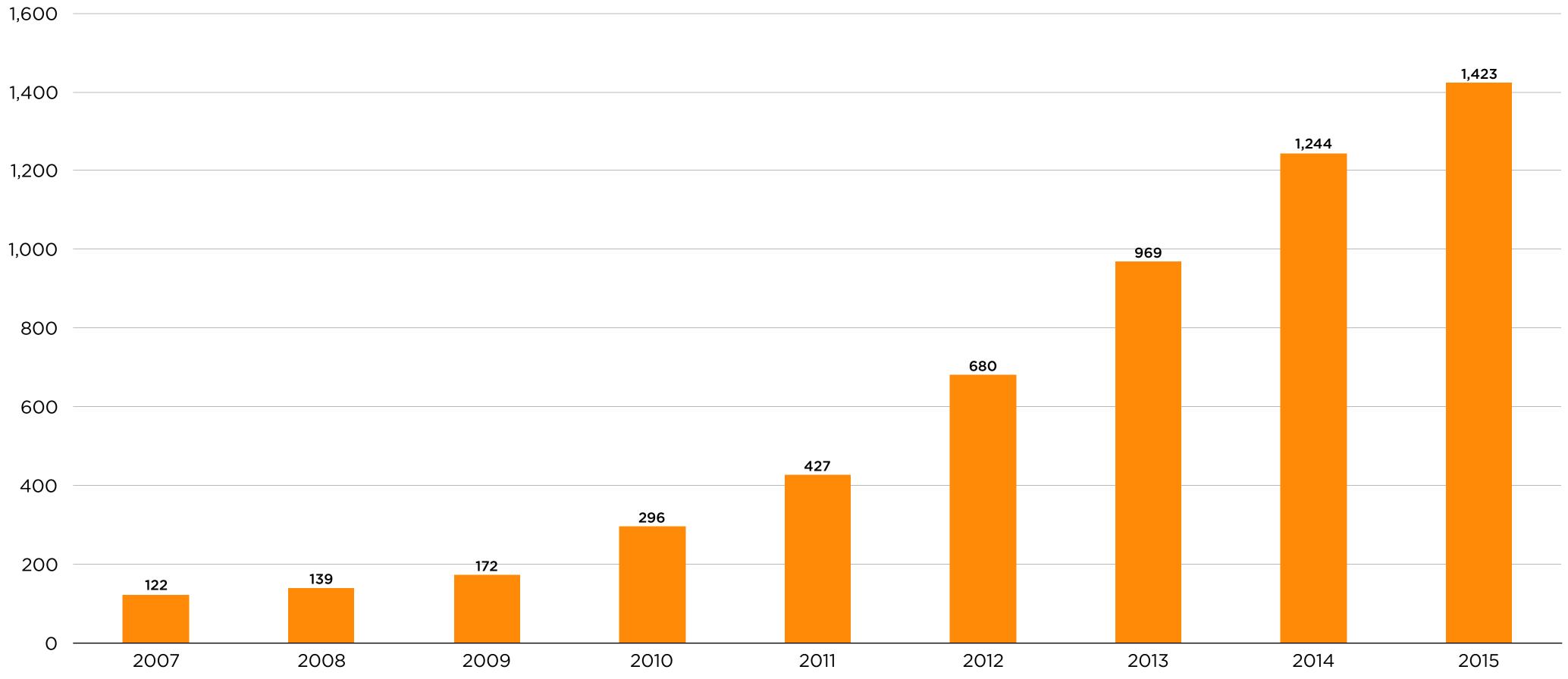
# Noticing something; consideration





Source: Microsoft, May 2015

#### Smartphones Sales (Millions)



MOAT

Source: Gartner

#### GOLDFISH HAVE MORE ATTENTION

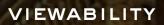
46.00



ATTENTION IS THE KEY

# We begin with viewability





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Nocturnal.







#### DUNDAS SQUARE

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bey leaders for all aspects of life

SHARP

MI



### Joint Industry Initiative

Making Measurement Make Sense (3MS)



Endorsed by



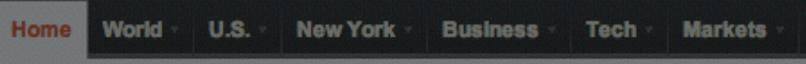






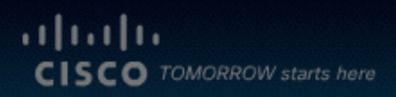
#### **Certified by**

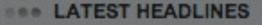




QUICKLINKS: Today's Paper CFO CIO Alerts & Newsletters Columns Blogs Heard on the Street Auto Show Photos & Graphics Video

WATCH





- 6:07p 🐲 Interview: Geithner Reflects on Crisis
- 6:06p Generation Counters Prepare to Raise Prices

6:06p Real-Estate Group Grows Even Closer to Cuomo

A VIEWABLE AD

#### Some Freed, **Others Killed** in Strike at **Algeria Site**

Governments are seeking information about the fate of their citizens as an Algerian official said some hostages were killed during a strike against suspected Islamic militants. 4:24 PM

- Hostages by Country
- Rewards for Braving Desert
- Firms E

- Flor Voting

- Few at Mor

- Ano

**Donors Identified** 

Paulson: Government Faces 'Debt Bomb'

How to Get More Theme Park Perks

Photos of the Day

Christie's Top Sales of 2012

#### What's News -

- = SUBSCRIBER CONTENT LOG IN or SUBSCRIBE »

All subscriber content available for preview.

#### **Technology** >

erview

#### iPhone-Like Hype **Builds for Samsung**

Speculation for Samsung's next phone likely called the

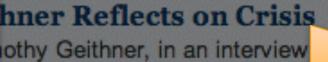


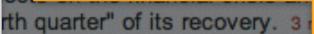


MORE HEAD

Markets >		Sponsored by: Vanguard*		
Overview	U.S. Europ	e Asia	FX Rate	es Futures
	LAST	CHG	%CHG	RANGE: 1 DAY
DJIA	13596.02	+84.79	0.63%	
Nasdaq	3136.00	+18.46	0.59%	and i
FTSE 100	6132.36	+28.38	0.46%	Smit
Nikkei	10609.64	+9.20	0.09%	
Crude Oil	95.17	-0.32	0.34%	10a 12p 2p
Gold	1687.20	-3.60	0.21%	1/17/13 4:41 PM







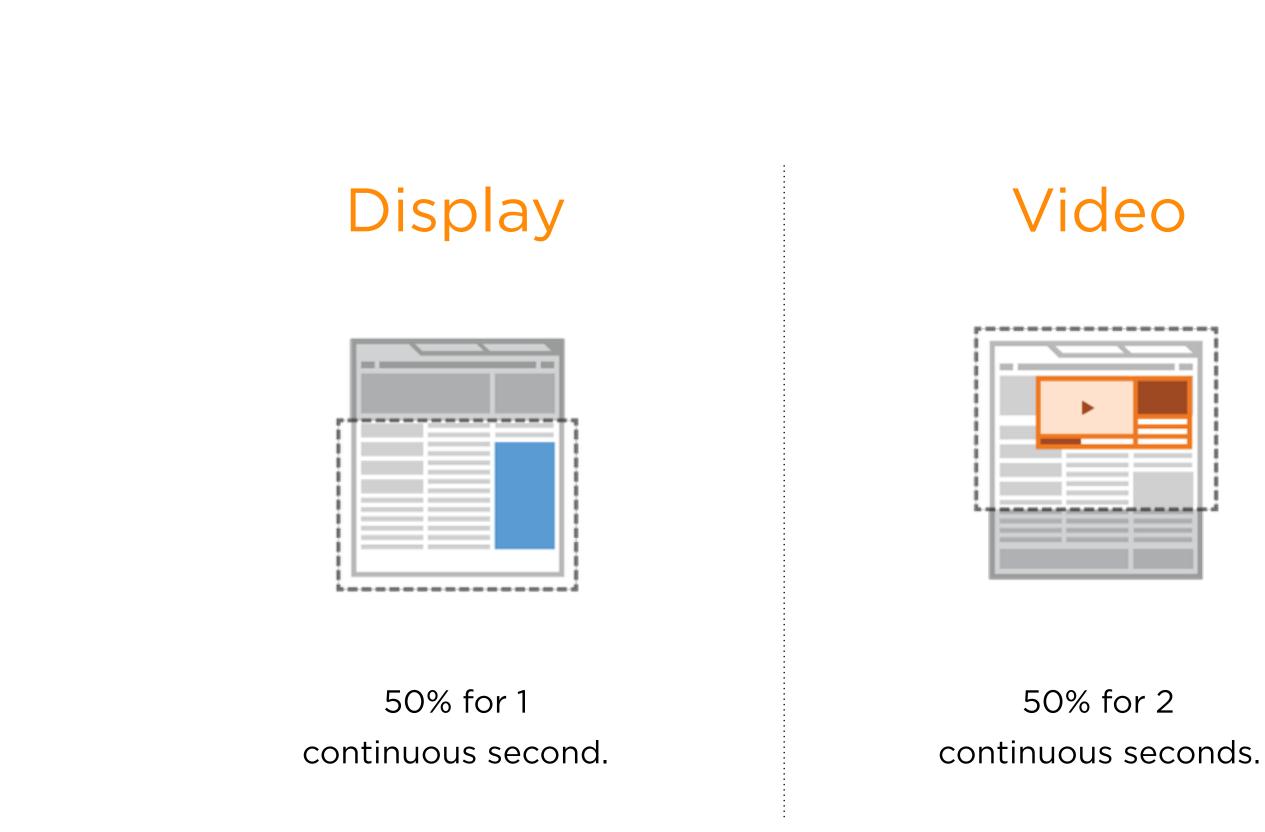




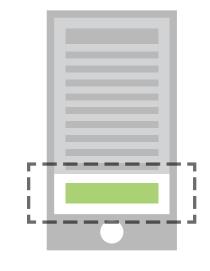
#### **Opinion** >

DANIEL HENNINGER WONDER LAND

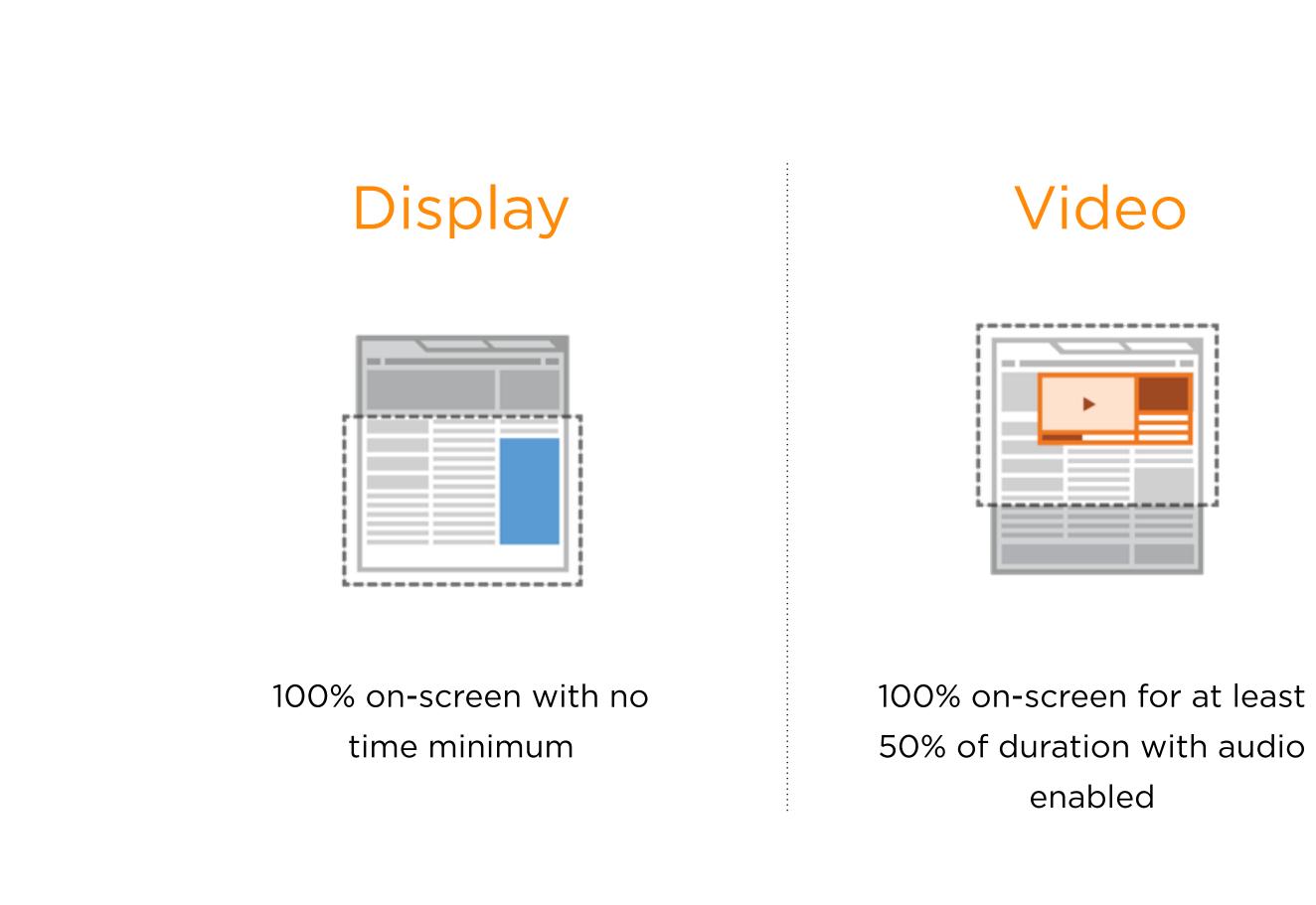




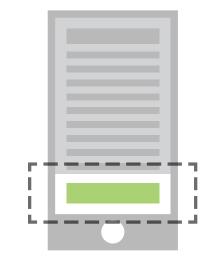
#### Mobile



Same as desktop.



#### Mobile



Same as desktop.

# 52.9%

#### Moat Canada Q1 2017

Desktop Display MRC Viewable Benchmark

**Definition:** 50% for 1 second

MOAT

# 51.1%

#### Moat Canada Q1 2017

#### Desktop Display

Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

# 49.6%

#### Moat Canada Q1 2017

Desktop Video MRC Viewable Benchmark

**Definition:** 50% for 2 seconds

MOAT

# 21.8%

#### Moat Canada Q1 2017

Desktop Video Agency Viewable Benchmark

**Definition:** 100% half duration (15 sec cap) with audio and human

# 45.2%

#### Moat Canada Q1 2017

Mobile Web Display MRC Viewable Benchmark

**Definition:** 50% for 1 seconds

MOAT

# 45.5%

#### Moat Canada Q1 2017

#### Mobile Web Display

Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

# 40.2%

#### Moat Canada Q1 2017

Mobile Web Video MRC Viewable Benchmark

**Definition:** 50% for 2 seconds

MOAT

# 18.7%

#### Moat Canada Q1 2017

#### Mobile Web Video

Agency Viewable Benchmark

**Definition:** 100% half duration (15 sec cap) with audio and human LOCAL PUBLISHERS

## How do local publishers compare to those results?

LOCAL PUBLISHERS

## Canadian Publishers

Custom Benchmark of Q1 2017 Display Ad Inventory for:











## 52.9%

### Moat Canada Q1 2017

## Desktop Display MRC Viewable Benchmark

**Definition:** 50% for 1 second

# 52.9%

### Moat Canada Q1 2017

## Desktop Display MRC Viewable Benchmark

**Definition:** 50% for 1 second



Canadian Publishers Q1 2017



# 59.3%

**Desktop Display** 

MRC Viewable Benchmark

> Definition: 50% for 1 second

# 57.9%

### Moat Canada Q1 2017

## Desktop Display MRC Viewable Benchmark

Definition: 50% for 1 second



MOAT

# 59.3%

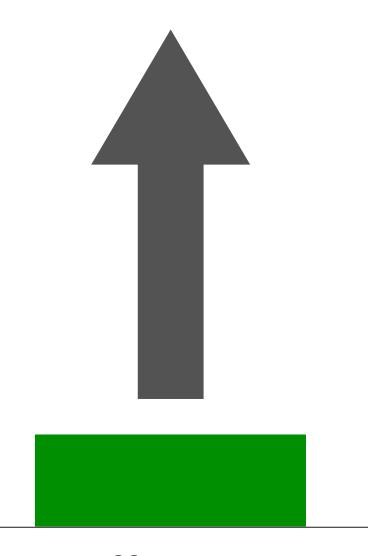
+12%

### Canadian Publishers Q1 2017

## **Desktop Display**

MRC Viewable Benchmark

> **Definition:** 50% for 1 second





### Moat Canada Q1 2017

## Desktop Display Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

### Moat Canada Q1 2017

## Desktop Display Agency Viewable Benchmark

Definition: 100% or large ad, human, no time minimum

Canadian Publishers Q1 2017



# 58.4%

Desktop Display

Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

### Moat Canada Q1 2017

## Desktop Display Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

MOAT

# 58.4%

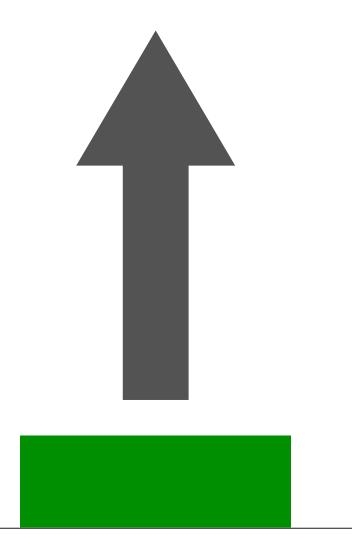
+14%

### Canadian Publishers Q1 2017

### Desktop Display

Agency Viewable Benchmark

Definition: 100% or large ad, human, no time minimum





## 45.2%

### Moat Canada Q1 2017

Mobile Display MRC Viewable Benchmark

**Definition:** 50% for 1 second

# 45.2%

### Moat Canada Q1 2017

Mobile Display MRC Viewable Benchmark

**Definition:** 50% for 1 second



Canadian Publishers Q1 2017



# 47.8%

Mobile Display MRC Viewable Benchmark

**Definition:** 50% for 1 second

# 45.2%

### Moat Canada Q1 2017

Mobile Display MRC Viewable Benchmark

**Definition:** 50% for 1 second



Canadian Publishers Q1 2017

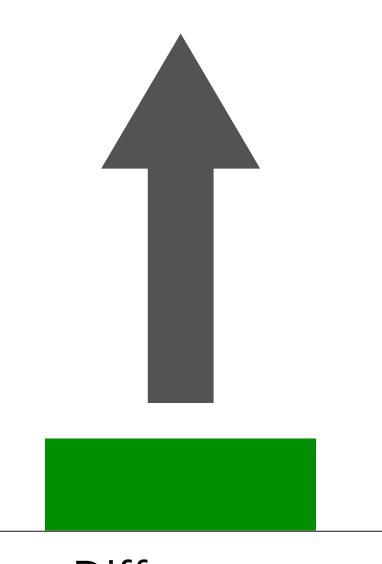
MOAT

# 47.8%

+6%

Mobile Display MRC Viewable Benchmark

**Definition:** 50% for 1 second





## 45.5%

### Moat Canada Q1 2017

## Mobile Display Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

# 45.5%

### Moat Canada Q1 2017

## Mobile Display Agency Viewable Benchmark

Definition: 100% or large ad, human, no time minimum



# 47.5%

Canadian Publishers Q1 2017

Mobile Display Agency Viewable

Benchmark

**Definition:** 100% or large ad, human, no time minimum

# 45.5%

### Moat Canada Q1 2017

## Mobile Display Agency Viewable Benchmark

**Definition:** 100% or large ad, human, no time minimum

Canadian Publishers Q1 2017

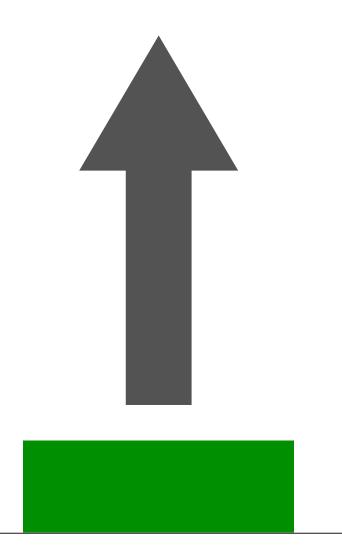
MOAT

# 47.5%

+4%

Mobile Display Agency Viewable Benchmark

Definition: 100% or large ad, human, no time minimum











## of marketers believe digital media owners should be measured by a third party

## MOAT

Source: ANA, Dec 2015, "The Critical Need for Accredited Third-Party Measurement for Viewability of Digital Advertising"

## AdvertisingAge Marketing Advertisi

Campaign Trail

## Brands to Publishers: Let Us Check Your Viewability Rates or We'll Stop Buying Ads

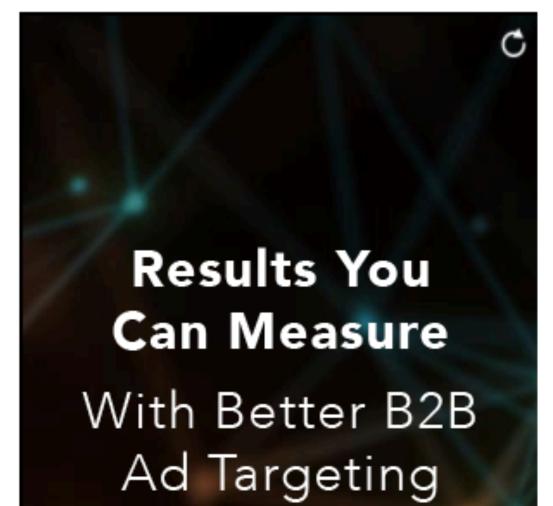
Kellogg Has Stopped Buying YouTube Ads Over Viewability Verification Issue

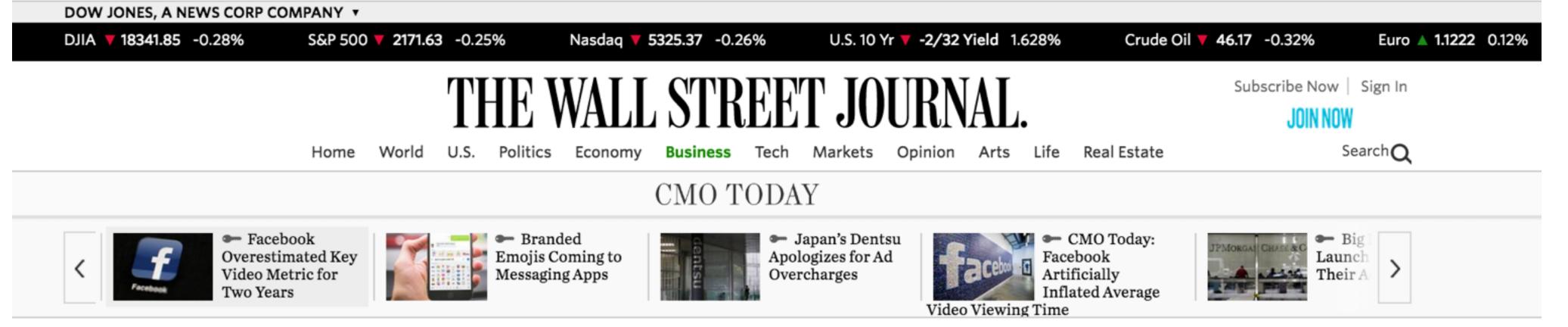
By Tim Peterson. Published on May 26, 2015.



Marketing Advertising Digital Media Agency Data BtoB Video







### BUSINESS | MEDIA & MARKETING | CMO

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## Facebook Overestimated Key Video Metric for Two Years

Social network miscalculated the average time users spent watching videos on its platform



Recommended Videos

- Great Wall of China Repairs Provoke Outrage
- 2. Charlotte Protests: Family Wants Video Made Public
- Police Release
  Footage of Deadly Tulsa Shooting
- 4 Police Discuss Release of Video of Charlotte Shooting
- 5. Scientists Reveal Biblical Text From Ancient Scroll

### Most Popular Articles

1. Hillary Clinton Proposes 65% Top Rate for Estate Tax













## BUSINESS INSIDER

India Insid

## ADVERTISING

# Google has been suspended from a key accreditation service advertisers use to measure their ads

LARA O'REILLY 🗧 0 OCT 13, 2016, 12.11 AM

A number of Google's ad services have been suspended from the Media Rating Council (MRC) - a key accreditation service advertisers use to verify that their ads are being properly measured - over "noncompliance" issues related to the way in which it counts its ad impressions.

	EVENTS	BI INTELLI	GENCE	f Ƴ 8⁺ in እ
ler	Tech	Careers	Finance	Strategy

More : SAI Enterprise

## Moat measures viewability on Twitter

## MOAT

## Moat measures viewability on Facebook



## Moat measures viewability on YouTube



## MOAT You Tube

## Moat measures viewability on Snapchat



## MOAT ح کے

## Moat measures viewability on Pinterest





## "...transact on these metrics using Moat Currency."

## InMobi Partners with Moat to Allow Brands to Transact on Viewability

InMobi Exchange has enabled Moat Currency allowing Brand Advertisers to leverage MRC Accredited Mobile Video Metrics

NEWS PROVIDED BY InMobi → Oct 27, 2016, 14:36 ET

SAN FRANCISCO, Oct. 27, 2016 /PRNewswire/ -- InMobi, the world's largest independent mobile advertising and discovery platform, today announced a partnership with Moat to offer brand advertisers mobile video measurement and currency through both InMobi Exchange and the InMobi network. The partnership will enable advertisers to measure, among other metrics, "human and viewable" and "human, viewable, and audible" (sound, sight and motion) viewability and attention metrics across all mobile ad formats including mobile video and native advertising, as well as transact on these metrics using Moat Currency.



## "Industry leader, Moat, has been selected to power the currency for the marketplace"

## DCN Launches Premium Digital Advertising Marketplace, TrustX

CBS Interactive, Condé Nast, ESPN, Hearst and News Corp to anchor the cooperative of more than 25 magazine, TV, newspaper and native digital brands

NEWS PROVIDED BY **Digital Content Next** → Sep 26, 2016, 08:00 ET

NEW YORK, Sept. 26, 2016 /PRNewswire/ -- **Digital Content Next** (DCN), the only trade association exclusively dedicated to trusted, high-quality digital content brands, today announced the creation of a cooperative digital advertising marketplace, TrustX, designed to address the industry's trust, transparency and accountability challenges in digital advertising. This unique marketplace will be a subsidiary of DCN and will operate as a public benefit corporation (B Corp) for the sole purpose of creating a sustainable future for trusted advertising. Founding companies include DCN members CBS Interactive, Condé Nast, ESPN, Hearst and News Corp.

M()A1



Half of the ads on the internet are not viewable

T



### HUMANITY MATTERS

87



HUMANITY MATTERS

## THE WALL STREET JOURNAL.

WSJ.com

## January 27, 2015, 2:52 PM ET Web Advertising Analytics Firm Moat Says It Can Track Viewable Ads and Fake Traffic

ByMike Shields



Online advertisers these days have pretty straightforward, but fundamentally crucial concerns. They want to make sure their ads are viewable—i.e. that people can actually see them. And



Agence France-Presse/Getty Images

### Moat Canada Q1 2017

Desktop Display Invalid Traffic Benchmark

## 1.5%

### Canadian Publishers Q1 2017

Desktop Display Invalid Traffic Benchmark



### Moat Canada Q1 2017

Desktop Display Invalid Traffic Benchmark

## 15%

### Canadian Publishers Q1 2017

Desktop Display Invalid Traffic Benchmark

MOAT

## 110/

Moat Canada Q1 2017

Mobile Web Display Invalid Traffic Benchmark

Canadian Publishers Q1 2017

Mobile Web Display Invalid Traffic Benchmark

## -51%

Lower Desktop Display IVT Rate

Canadian Publishers Q1 2017



## -51%

Lower Desktop Display IVT Rate

Canadian Publishers Q1 2017



## -82%

## Lower Mobile Web Display IVT Rate

Canadian Publishers Q1 2017

## Moat IVT Analytics Invalid Traffic Detection

VS.

### General

- data center traffic
- bots and spiders
- activity based
- list based
- non-browser UA
- pre-fetched traffic
- unknown browsers
- real-time
- transparent approach
- impression level
- front-end raw signals
- back-end algorithm

MOAT

### Sophisticated

- hijacked devices
- malware
- invalid proxy traffic
- false measurements
- false viewable
- cookie stuffing
- location manipulation
- real-time
- transparent approach
- impression level
- front-end raw signals
- back-end algorithm

2.4%

### Moat Canada Q1 2017

Desktop Display Data Center Traffic Rate

0.7%

Canada Publishers Q1 2017

Moat Canada Q1 2017

Canada Publishers Q1 2017

## MOAT

0.1%

Desktop Display Spider Rate

0.1%

0.1%

Moat Canada Q1 2017

Desktop Display **Excessive Activity** Rate

0.4%

Canada Publishers Q1 2017

**GIVT BENCHMARKS** 

## 1.0%

### Moat Canada Q1 2017

Mobile Display Data Center Traffic Rate

0.1%

Canada Publishers Q1 2017

Moat Canada Q1 2017



Canada Publishers Q1 2017

## MOAT

<.1%

Mobile Display

Spider Rate

<0%

<.1%

Moat Canada Q1 2017

Mobile Display **Excessive Activity** Rate

<0%

Canada Publishers Q1 2017

0.2%

Moat Canada Q1 2017

Desktop Display Automated Browser Rate

<.1%

Canada Publishers Q1 2017

Moat Canada Q1 2017

Desktop Display Incongruous Browser Rate

Canada Publishers Q1 2017

MOAT

1.1%

0.4%

0.4%

Moat Canada Q1 2017

Desktop Display Invalid Proxy Rate

0.3%

Canada Publishers Q1 2017

#### SIVT BENCHMARKS

<.1%

#### Moat Canada Q1 2017

Mobile Display Automated Browser Rate

<.1%

Canada Publishers Q1 2017

Moat Canada Q1 2017

Mobile Display Incongruous Browser Rate

.1%

Canada Publishers Q1 2017

### MOAT

0.4%

0.2%

Moat Canada Q1 2017

Mobile Display Invalid Proxy Rate

< 1%

Canada Publishers Q1 2017

HUMANITY MATTERS

### in ad fraud losses in 2016 according to the ANA

### MOAT

# \$7.2 billion

Source: ANA, 2016



### in digital 'ad fraud' losses

### MOAT

# 4%

CREDIT CARD COMPARISON

# \$28 trillion

### MOAT

total annual global credit card sales

Source: The Nielsen Report 2014

#### CREDIT CARD COMPARISON

# 0.05%

### in credit card losses

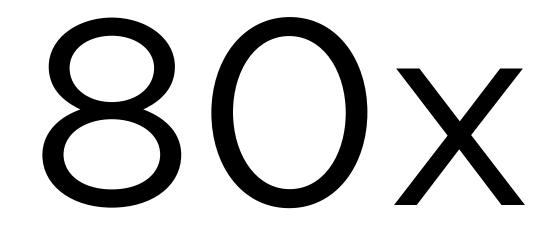
### MOAT

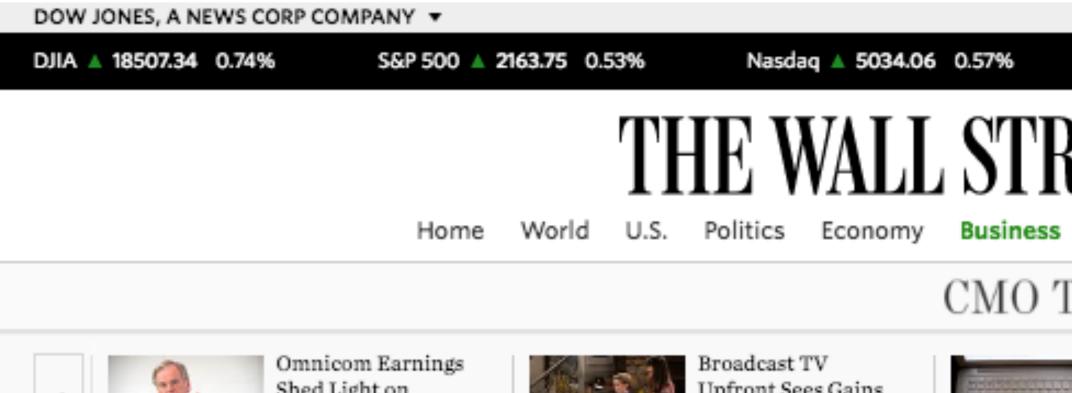
Source: The Nielsen Report 2014

CREDIT CARD COMPARISON

### higher rate of losses in digital than to credit cards

### MOAT





Shed Light on Advertisers' ...

BUSINESS | MEDIA & MARKETING | CMO



Upfront Sees Gains After Several Years of Slump



**f** 165 y \* 9 AA (...)

### **Bogus Web Traffic Continues to Plague the Ad Business**

Trade group finds no improvement in the amount of online ad fraud that exists on the web

#### By SUZANNE VRANICA

Jan. 19, 2016 7:00 a.m. ET



Real Estate

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SUMMER SALE: JOIN NOW

Search Q

### CMO TODAY

Tech



Ads on 'Premium' Websites Prove More Effective, comScore Says

Markets



Opinion Arts

EU Files Additional Formal Charges Against Google

Life



CMO To Gets Ser Potenti Investo





Recommended Videos

U.K. Prime Minister Assembles Brexit Cabinet



- Sen. Tim Scott  $\leq$  , Describes Experiences as Black American
- America's Olympic Judo Queen
- David Cameron's Last Laugh as U.K. Prime Minister
- The F-35 Roars Into υ. Action at Farnborough







## Human and Viewable is the first step



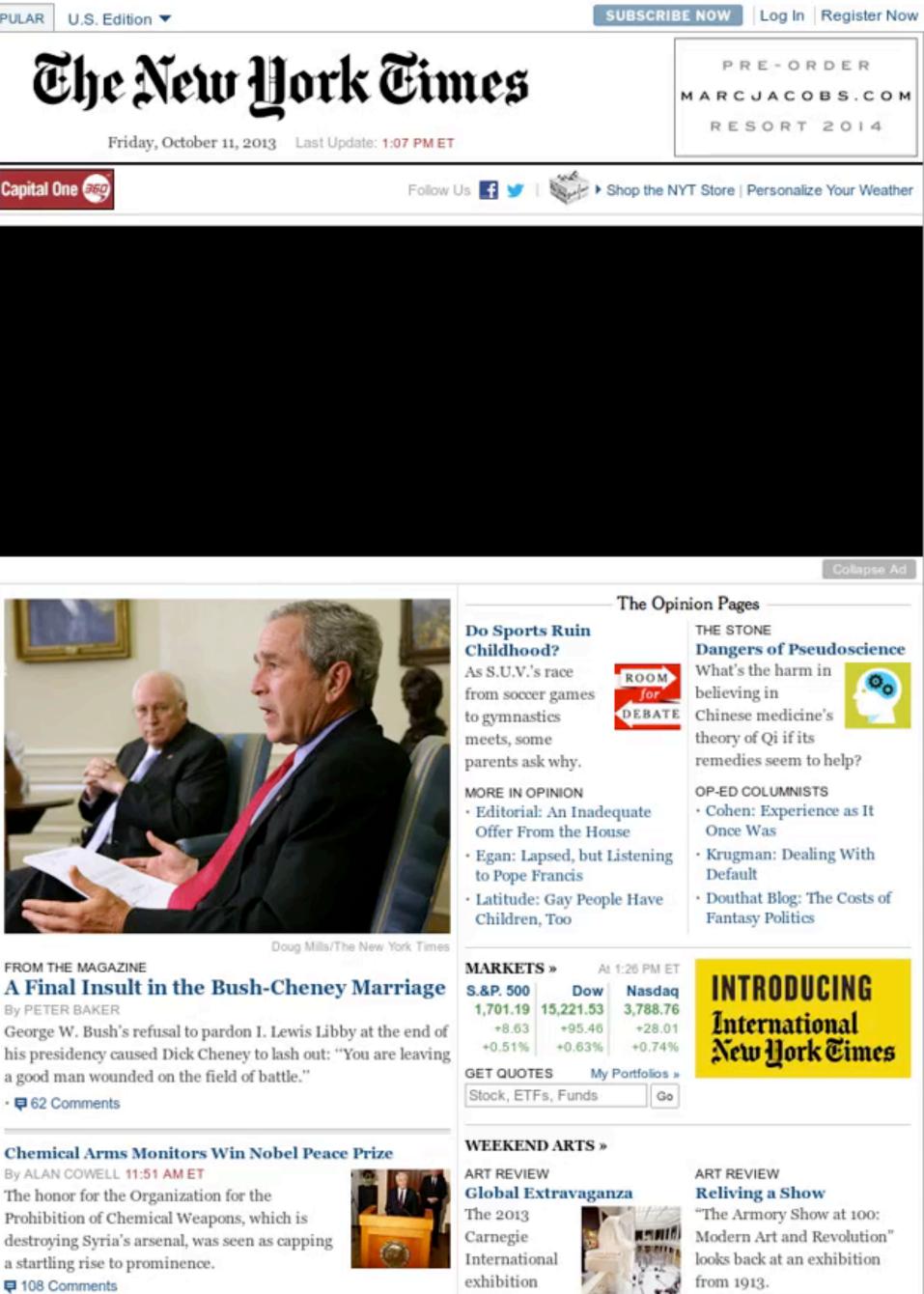
## But we must go further





opening to reassert himself. ST4 Comments

Beset With Legal



#### Syrian Rebels Accused of Massacre in August

By ANNE BARNARD

Real Estate Sunday Review T Magazine

Television

#### 35 artists and

Human Rights Watch said rebels had "systematically" targeted

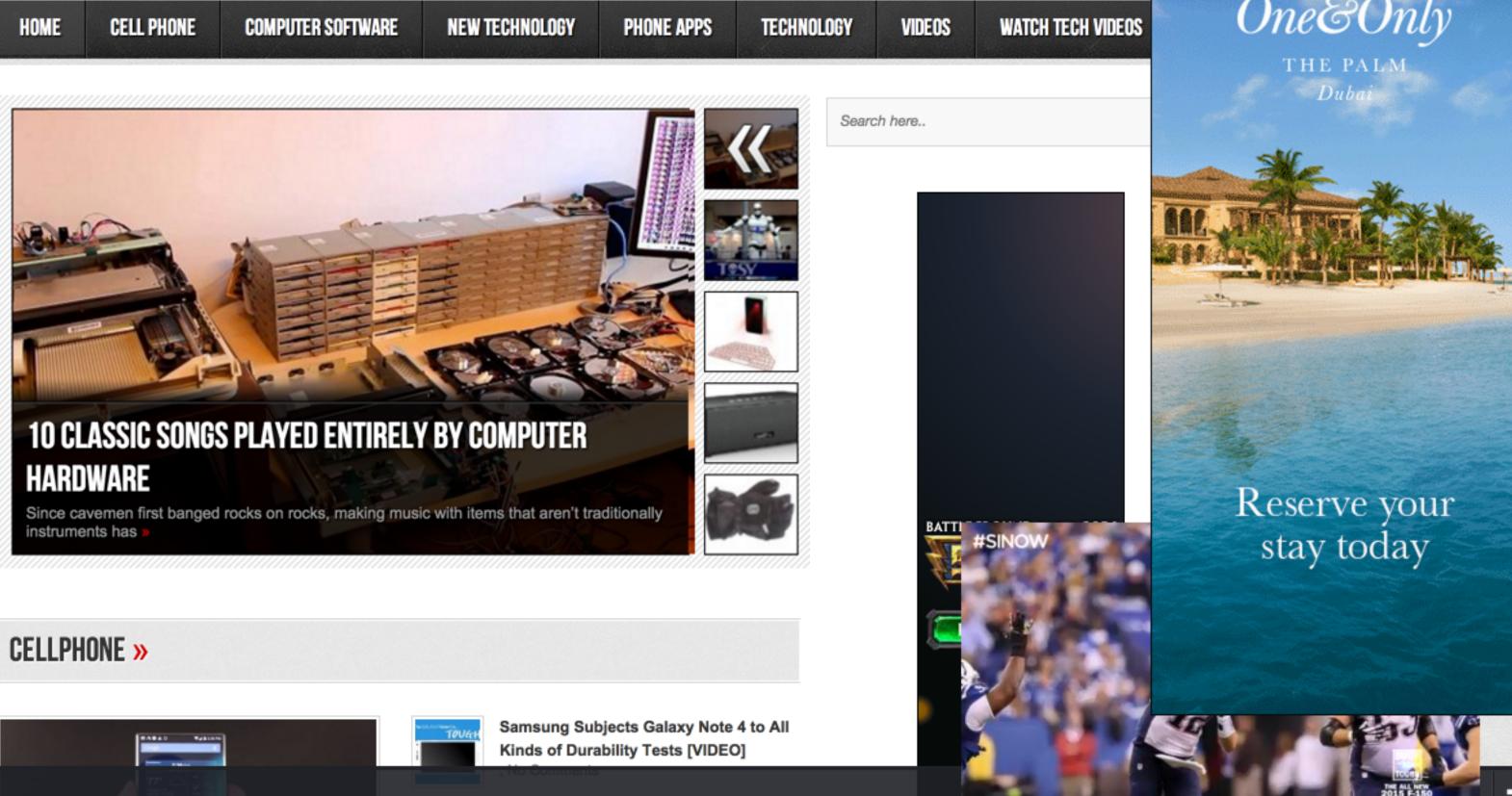
includes just

collectives from 19 countries and almost no work that

### **PRIVICE NYU SCPS**

## Attention is the key to branding







#### SHARP AQUOS CRYSTAL REVIEW [VIDEO]

, No Comments

The Sharp Aquos Crystal is certainly no iPhone 6 Plus or Samsung Galaxy Note 4, ...

### **COMPUTER SOFTWARE »** NEW TECHNOLOGY »

Samsung Galaxy Note 4 Fails Bend Test No Comments



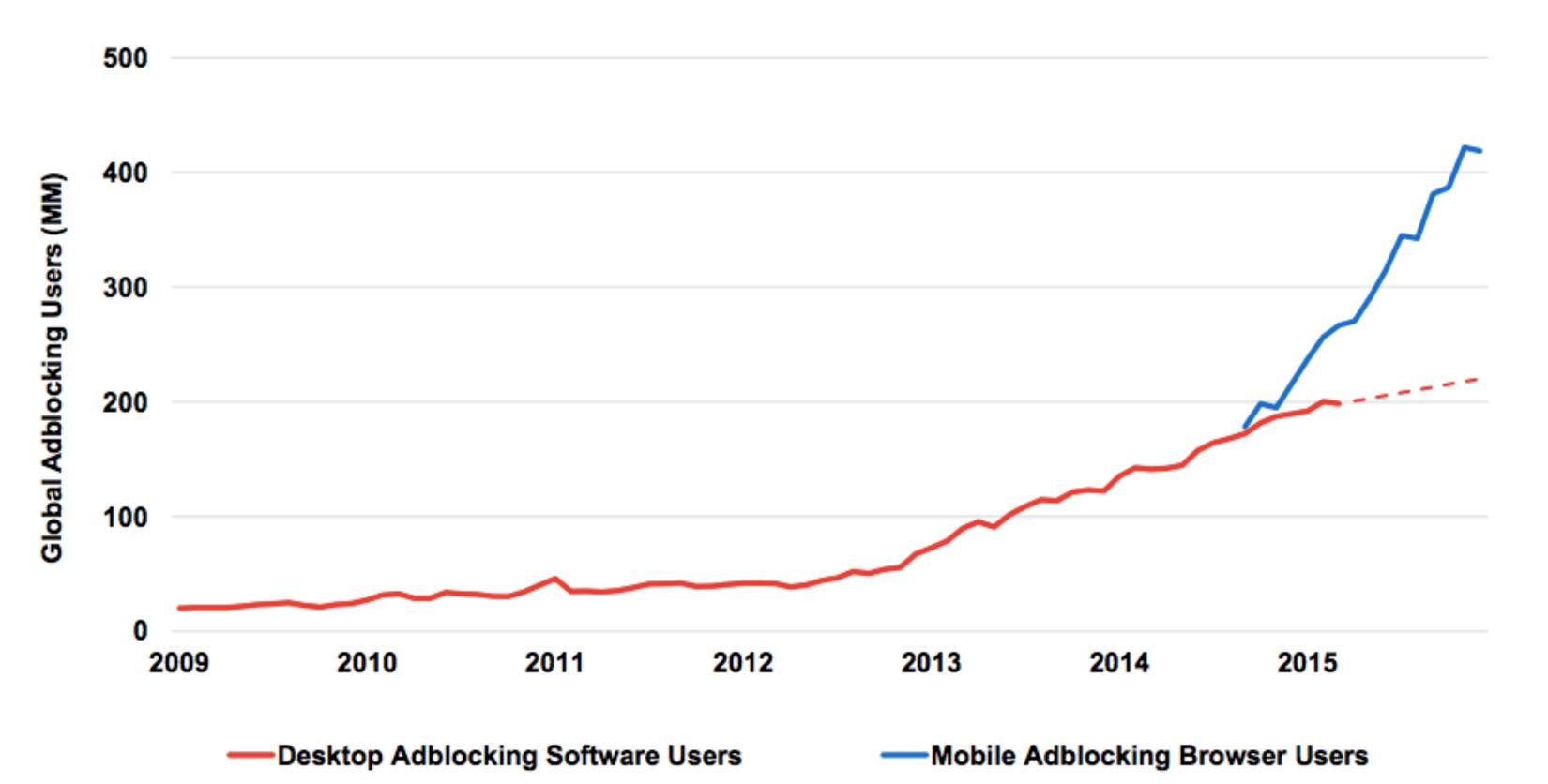


CONSUMER RESPONSE

## Consumers are voting on user experiences by installing ad blockers



#### Global Adblocking Users on Web (Mobile + Desktop), 4/09 – 3/16



### MOAT

Source: KPCB Internet Trends 2016

VISION

## Better Consumer Experience



## Ads and Content should feel seamless



## Ads Are Content



## Attention is the key to branding



# How do you measure human attention?





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#### INTERACTED



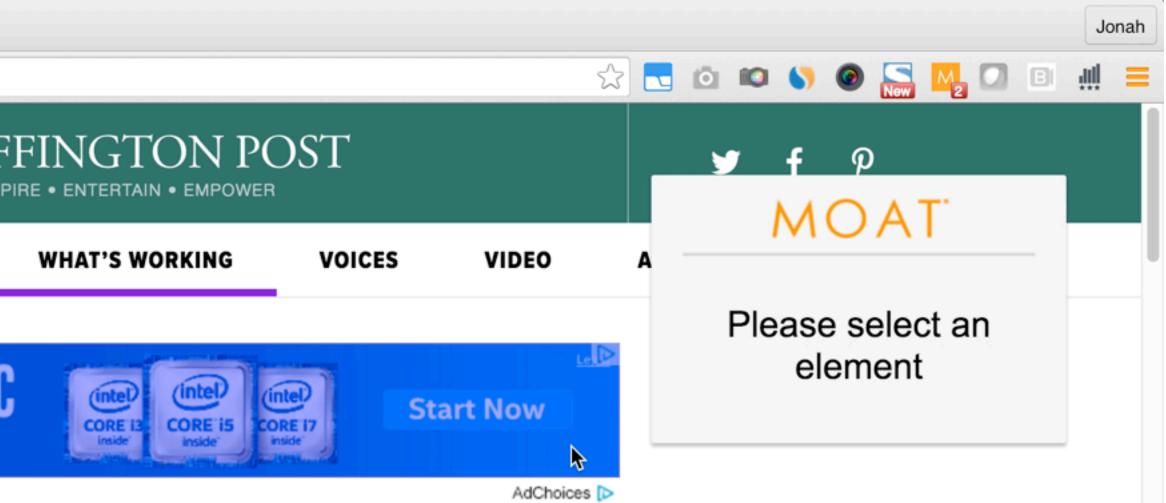


N	EWS POLITICS	ENTERTAINMENT	WELLNESS
	US		THE HUF
← → C f www.huffingtonpost.com/section/business			
Huffington Post × The NASA shows off the design ×			

## **POWERED BY INTEL**

#### **Roger Ailes Is Desperate To Silence Gretchen Carlson**





### **BUSINESS KEEP TALKING**

ATTENTION METRICS

## 50+ Attention Metrics

### MOAT







Display, Video, Mobile & Native

## 50.6%

#### Moat Canada Q1 2017

### Desktop Display Active Page Dwell Time Benchmark

**Definition:** Average time spent on page with window in-focus

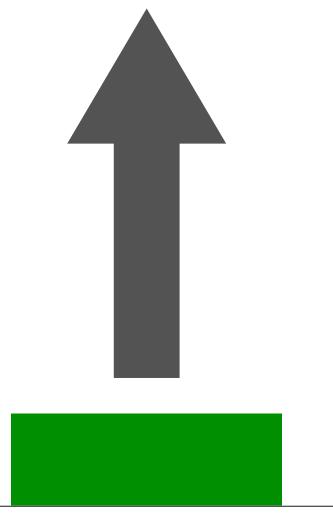
Canada Publishers Q1 2017

Definition: Average time spent on page with window in-focus MOAT

## 56.2%

+11%

Desktop Display Active Page Dwell Time Benchmark



Lift

## 9.4%

#### Moat Canada Q1 2017

### Desktop Display Hover Rate Benchmark

**Definition:** User entered frame of the ad

MOAT

## 10.5%

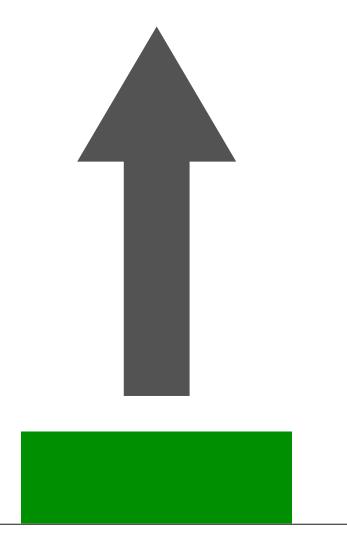
+10%

#### Canada Publishers Q1 2017

#### Desktop Display

Hover Rate Benchmark

Definition: User entered frame of the ad



Lift

## 12.0%

#### Moat Canada Q1 2017

### Desktop Display In-View Time > 30s Benchmark

**Definition:** 50% for 30 seconds Canada Publishers Q1 2017

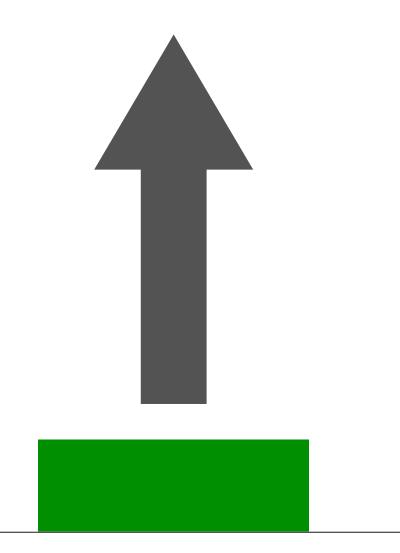
MOAT

## 14.0%

+17%

Desktop Display In-View Time > 30s Benchmark

> **Definition:** 50% for 30 seconds



Lift

## The Attention Shift is Happening



# ATTENTION IS THE CURRENCY

# Attention is the currency



MOAT