

# Data Vendors and The Future of Ethical Data Practices



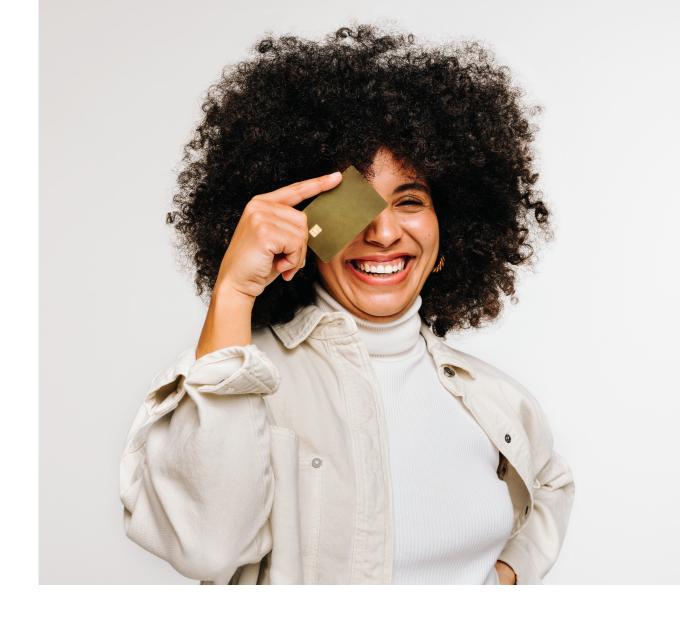


#### **Kabil Rahaman**

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# The focus is on you – the consumer.



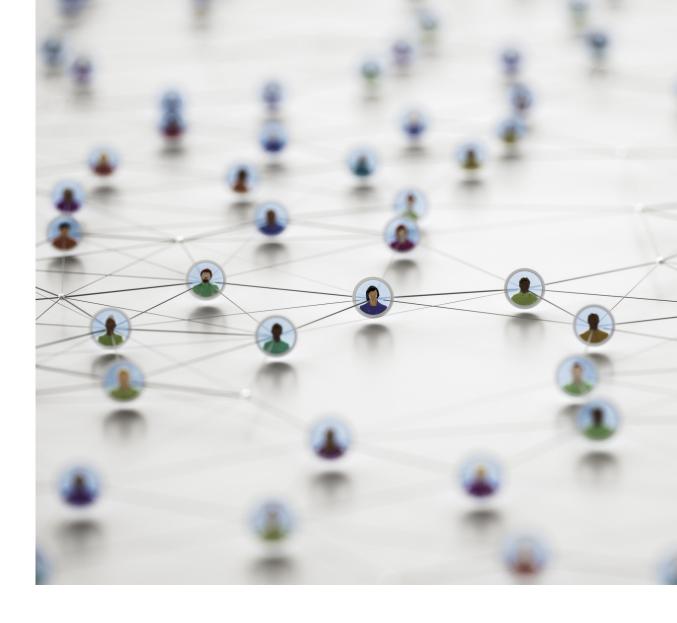


Understanding the journey a customer takes to buy a product is a worthy challenge for any marketer.





Hundreds of data segments provided by dozens of different companies.





Performance for these 3<sup>rd</sup> party segments were not very good.





I had virtually no context to who the people were in that data segment.

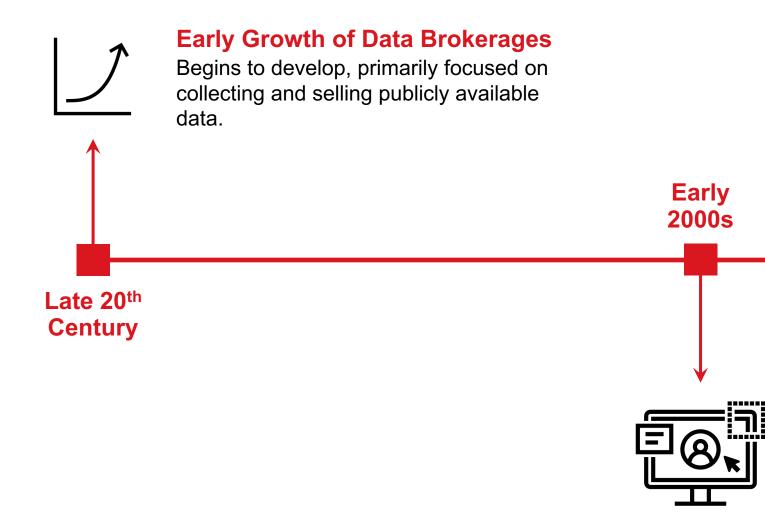




# "They are the middlemen of surveillance capitalism"- Wired



#### Let's look at how this came to be



#### **Technological Advancements**

Data vendors in Canada start to incorporate digital technology and online data into their offerings.



#### **Privacy and Data Protection Concerns**

Data collection and sharing practices evolve. Introduction of various federal and provincial privacy laws and regulations.





2012

#### **OPC Report on Online Tracking and Profiling**

The Office of the Privacy Commissioner of Canada (OPC) releases a report on online tracking, profiling, and targeting.



### Ongoing: Consumer Rights and Data Protection

Focus on consumer rights and data protection rights.

#### Ongoing:

#### **Consumer Rights and Data Protection**

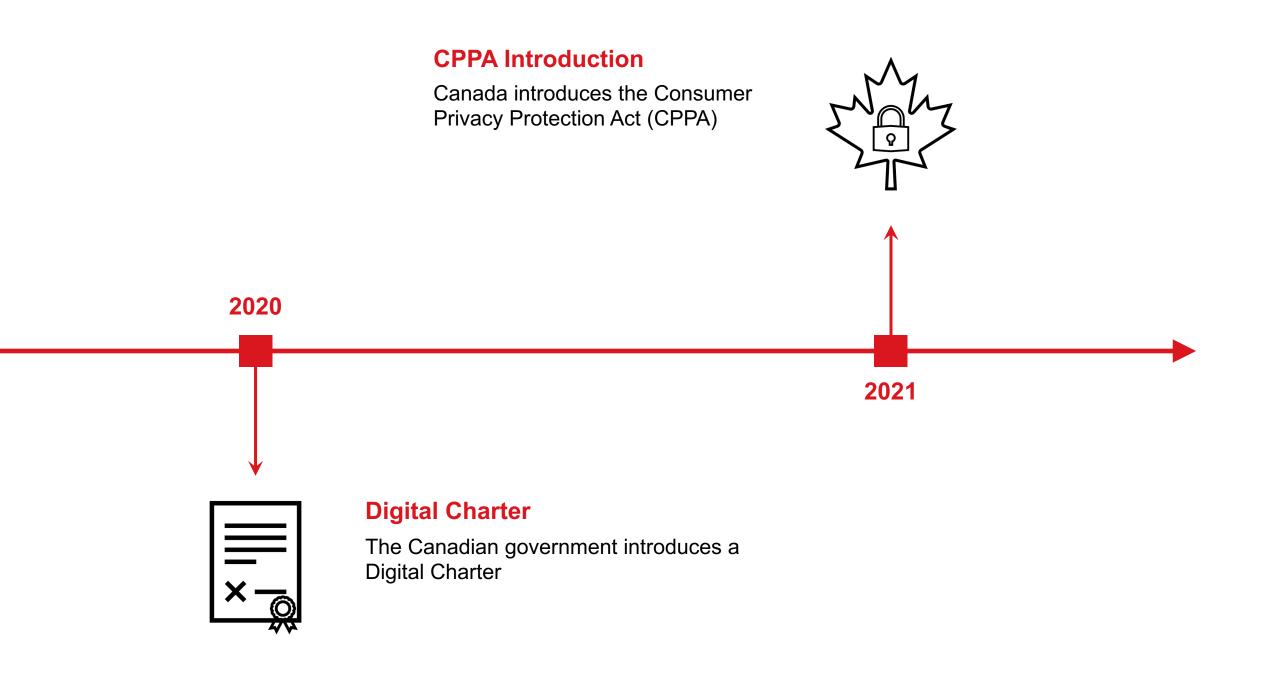
Canada continues to move toward giving individuals greater control over their personal information and data, including the right to access and correct their data held by data vendors.

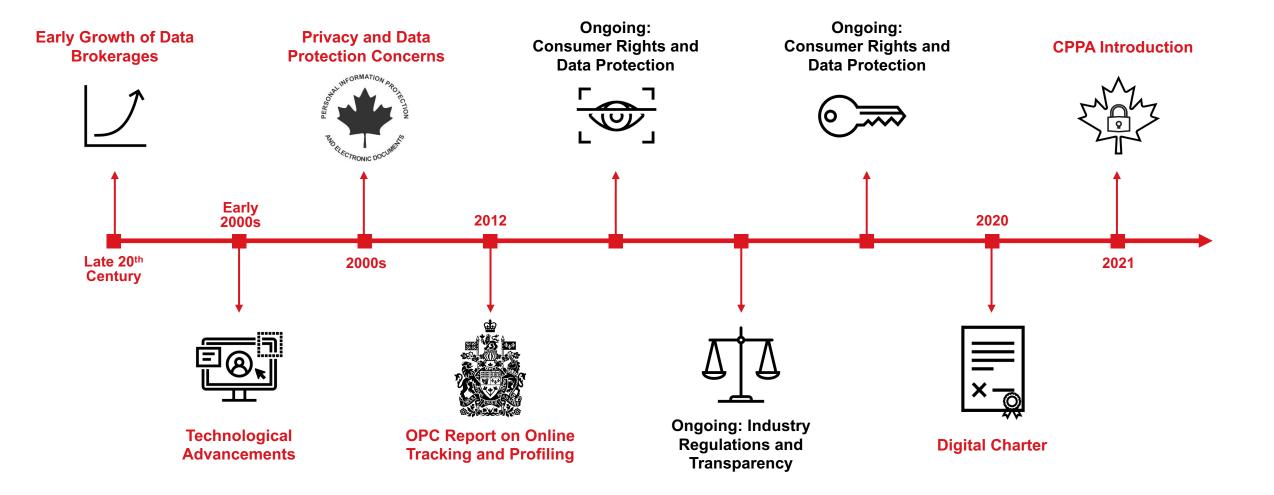




#### Ongoing: Industry Regulations and Transparency

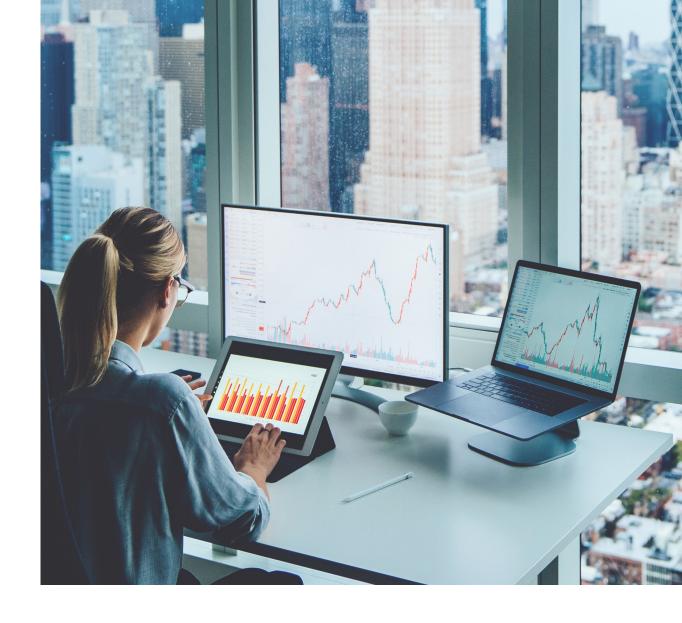
Data vendors in Canada face increasing pressure to be transparent about their data collection practices and the types of information they gather.





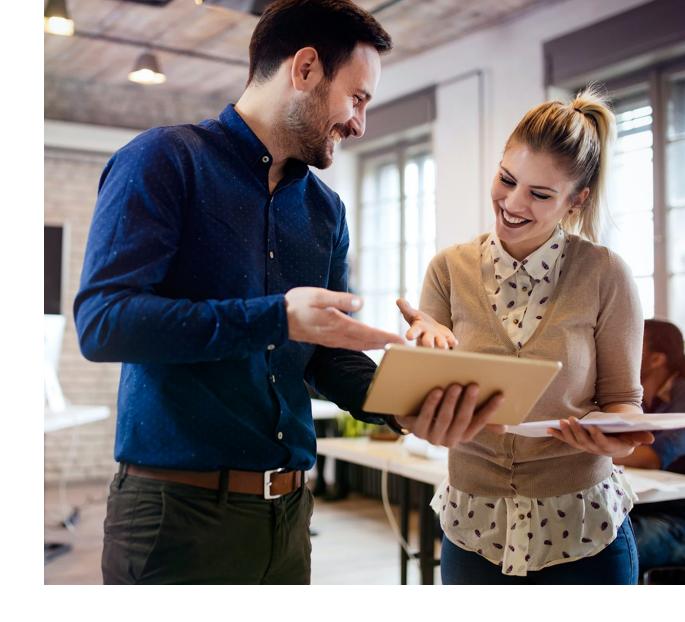


# What makes Data Vendors effective?



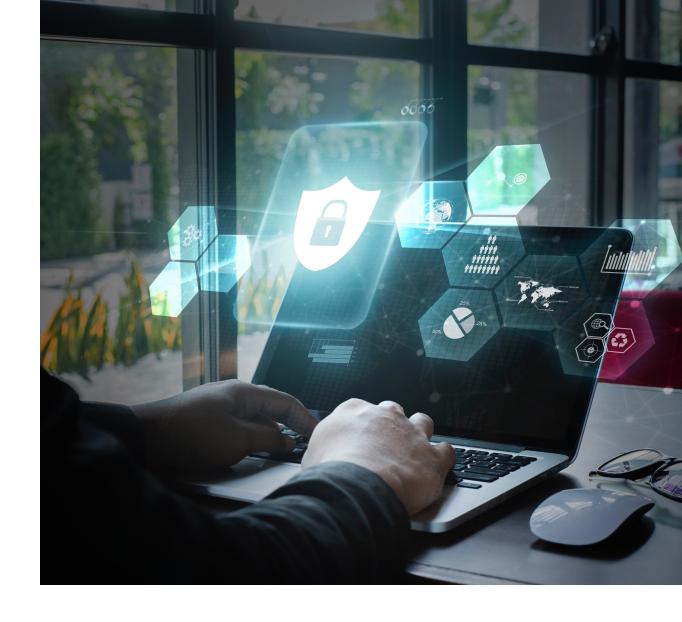


# **Attention Merchants**





## What's at risk for Data Vendors?



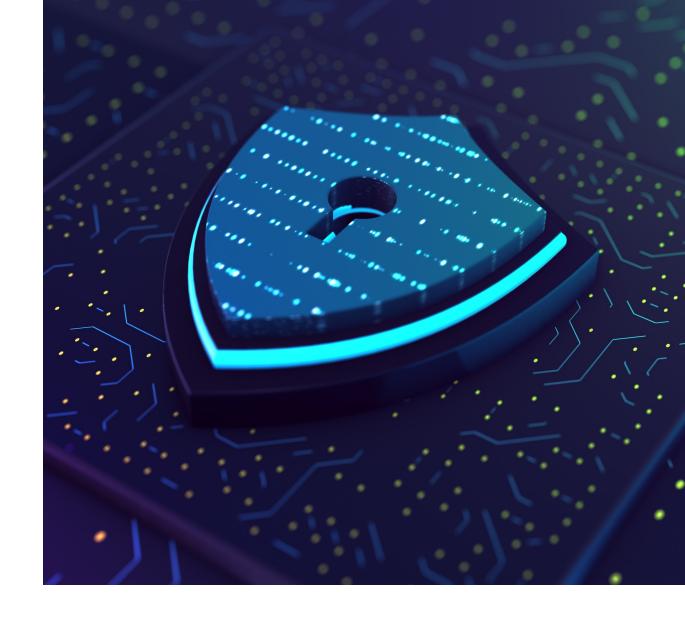


# Data Rights as Human Rights





People have the right to their personal data.





What can the public and data owners do?





# Double-down on trusted partnerships





Enable data owners to safely learn about overlapping customer lists.





### Thank you

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